



Office of the Principal Chief Commercial Manager
South Central Railway, Ministry of Railways, Government of India
Rail Nilayam, Secunderabad -500025 (Telangana)

No.C.568/ G.II/TC/Rest Room/Vol.XXXVII

Date: 31.01.24

Sr.DCMs /SC, HYB, BZA, GTL, GNT & NED.

Sub: Provision of facilities in TTEs Rest House at par with that of running rooms of Guards/Loco Pilots.

Ref: 1)PCPO/IR Letter No.SCR/P-HQ/503/162nd GM PNM/SCRES dt.18.01.24.

2)This office Lr.No.C.568/G.II/TC/Rest Room/Vol.XXXVII dt 24.11.22.

3) This office D.O.Lr.No.C568/G.II/TTE Rest Houses dt 03.01.24.

Please find enclosed copy of Minutes of the 162nd Zonal PNM Meeting with SCRES held on 07.12.23 & 08.12.23 of Item No. 162/19/2023 regarding Provision of facilities in TTEs Rest House at par with that of running rooms of Guards/Loco Pilots wherein it is recorded that GS/SCRE Sangh has requested to revive the inspection committees consisting of both organized labour and officials to look into the issues of TTEs rest house.

In this regard, Vide letters under ref (2&3), it was advised to divisions to revive the inspections by standing committee of JAG officers and Sr. Scale/Asst scale officers. The Committees should conduct quarterly inspection at all TTE Rest Rooms and take action for improvement in facilities, based on deficiencies identified during such inspections (copies of letters enclosed).

In view of above, it is requested to take necessary action regarding activation of Committees and furnish remarks for the above review item, so as to furnish remarks to PCPO.

Matter may please be treated as Most URGENT.

Encl:as above

Digitally Signed by
Kilari.hari Kishore
Date: 01-02-2024 12:57:16

(K. Hari Kishore)

ACM/Resvn

for Principal Chief Commercial Manager

के. रवीन कुमार रेड्डी, भा रे या से
K. RAVEEN KUMAR REDDY, IRTS
प्रमुख मुख्य वाणिज्य प्रबंधक
Principal Chief Commercial Manager



दक्षिण मध्य रेलवे **South Central Railway**
रेल निलयम **Rail Nilayam**
सिकंदराबाद **Secunderabad - 500 025.**

D.O. No.C.568/G.II/TTE Rest House

03-01-2024

Dear Narendra,

Sub: Provision of Air Conditioners and other facilities in TTE Rest Houses

Ref: This office letter of even No. dated 24.11.22 & 17.07.23

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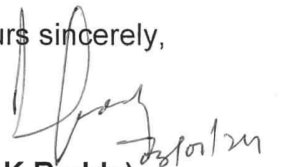
This office has been reiterating the Board's instructions to provide various facilities at TTE Rest Houses on par with running rooms. However, there is little progress in this regard. The lack of various facilities at TTE Rest houses is a matter of concern at various levels.

In order to bring in perceptible improvement in facilities at TTE rest houses, it is advised to revive the inspections by standing committee of JAG officers and Sr. Scale/Asst scale officer. The committee should conduct quarterly inspections at all rest houses duly including a representative from recognized trade unions, preferably of TTE cadre. Divisions were also advised to take up works under the contingency fund available under Plan head "Customer Amenities-5300" vide letter under reference (copy enclosed). The provision of Air conditioners at all Rest Houses and subsidized meals are of vital importance and utmost priority to be accorded for provision of the same.

I therefore seek your personal attention to revive the committees to conduct inspections for a meaningful and objective follow up and to also take up necessary works for bringing in improvement in overall facilities at TTE Rest Houses. The Action Taken Report in this regard may be communicated to this office.

Best regards,

Yours sincerely,


(K.R.K.Reddy)

Shri Narendra Anandrao Patil
Divisional Railway Manager
Vijayawada Division



Office of the Principal Chief Commercial Manager
South Central Railway, Ministry of Railways, Government of India
Rail Nilayam, Secunderabad -500025 (Telangana)

No.C.568/ G.II/TC/Rest Room/Vol.XXXVII

Date: 24-11-22

Sr.DCM/SC, HYB, BZA, GTL, GNT & NED.

Sub: Provision of facilities at TTE's Rest Houses at par with
Running Rooms- Reg

Ref: 1) Railway Board Comml Circular No.71 of 2018 dated
10.12.2018

2) This office letters of even number dated 11.02.22,
15.03.22, 06.06.22, 27.06.22 and 27.07.22.

Railway Board vide Commercial Circular No.71 of 2018 communicated that the Facilities provided in TTE Rest Houses shall be made at par with Running Rooms of Drivers/Guards. In this regard, Divisions have been advised through series of letters regarding ameliorating the condition of TTE Rest Rooms. This includes the letters of this year under reference(2), including a D.O. from PCCM/SCR to all DRMs vide letter dated 15.03.22.

Apart from provision of basic facilities like Drinking water, changing of Linen after every use, Hot water in bath rooms, proper cleaning etc; it has also been regularly emphasized to process for provision of Air Conditioning facility, independent dining/kitchen facility with subsidized food and other facilities for TTEs on par with Running Rooms. However, there is no tangible improvement in provision of facilities/services, especially provision of ACs and subsidized food at TTE Rest Houses. No Division has initiated Tendering process for provision of catering facilities on subsidized rates, whereas the same has been made available in adjacent zones. Trade Unions and other Zonal Railways are also highlighting about the deficiency in the facilities. During Inspections by officers also, the glaring deficiencies are also being noticed.

In view of the above, it is once again reiterated to chalk out an action plan covering the following :

1. As instructed vide this office letter of even number dated 27.07.22, Officers' Committees for periodical inspection of TTE Rest Rooms to be activated and action be taken for improvement in facilities, based on deficiencies identified during such inspections.

2. Tendering Process should be initiated immediately for Outsourcing of Complete Management of TTE Rest Rooms including provision of subsidized Meals, washing of Linen, cleaning & upkeep at major TTE Rest Houses like BZA (2 Rest Houses), VSKP, GTL, TPTY, RU and DMM etc. It may be planned at SC & MMR Rest Houses also, if viable. Necessary Budgetary provisions to be made for the same. In this regard, the documents collected from Central Railway have already been shared to Divisions.
3. At other Rest Rooms, proper arrangements to be made for upkeep and maintenance of TTE Rest Rooms, as part of existing station contract or through outsourcing.
4. Provision of adequate caretakers considering the number of occupants. It is noticed that there are inadequate/NIL erstwhile Group-D staff even at TTE Rest Houses with more than 5 beds like PRLI, CCT, NS, MTM, TPTY, RU, HX, DMM, GTL, NED, ADB and MMR. If staff cannot be deployed, the activity can be outsourced.
5. Emphasis be laid on Furniture aspects of the Rest Rooms including Cots, Mattresses, Tables and chairs.
6. Provision of Air conditioning facility at locations not covered hitherto, before the onset of Summer.

Divisions should positively take action for bringing in perceptible improvement in overall facilities/services at TTE Rest Rooms. Action taken and progress on the above may be communicated to this office on fortnightly basis i.e. 1st and 15th of every month so as to apprise PCCM.

Digitally Signed by K
Padmaja
Date: 05-12-2022 11:02:04
Reason: Approved
(K.Padmaja)

Chief Commercial Manager/PS